



Tribal Insurance Processing System

Date of Notice: December 26, 2012

Subject: New Year's Day Holiday

Customer(s) Affected: TIPS

Dear Customer:

In observance of the New Year's Day holiday, the National Finance Center's (NFC) offices including the TIPS Contact Center will be closed **Tuesday, January 1, 2013**. The TIPS application will remain available during the holiday, including access to the Requester Console.

Assistance with *security related inquiries* is available 24 hours per day, 7 days per week by contacting NFC's Operations and Security Center (OSC) at 1-800-767-9641, 1-504-426-6435, or via email to osc.etix@nfc.usda.gov.

Tribal Benefits Officers (TBO) requiring *assistance with technical or billing inquiries* are asked to contact the TIPS Contact Center at 1-855-NFC-4GOV (1-855-632-4468) or via the TIPS Requester Console.

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